

Privacy Policy

1. Our commitment to protect your privacy

We understand how important it is to protect your personal information. This document sets out our privacy commitment in respect of personal information we hold about you and what we do with that information.

Our commitment in respect of personal information is to abide by the Privacy Principles set out in the Privacy Act 2020.

2. Who are we

Jones Insurance Consultants Limited FSP 762912, acting through a Financial Adviser, Paula Jones FSP82763

3. Your authorisation

By providing us with personal information, engaging us to provide you with services, or by using our website, you consent to the collection, use, storage, and disclosure of personal information in accordance with this Privacy Policy.

4. Changes to our Privacy Policy

We may change our Privacy Policy from time to time.

5. What personal information do we collect?

We collect personal information such as your name, date of birth, contact details, account details and occupation.

6. Why do we collect your personal information?

We collect your personal information to provide services, respond to requests, and communicate with you.

7. How do we collect your personal information?

Generally, we collect your personal information directly from you.

We may also collect your personal information from NZFSG, credit agencies, banks, employers, product providers, and other authorised parties.

Where we collect personal information about you from sources other than you, we will take reasonable steps to obtain your consent and notify you of that collection and the purpose for which it is used, unless notification is not required under the Privacy Act 2020.

8. Updating your personal information

We rely on you to ensure your information is accurate.

9. Who do we disclose your personal information to?

We may disclose your information to insurers, lenders, service providers, regulators and others where required.

10. Overseas disclosure

Information may be stored overseas.

11. Our Website

We may use cookies and collect usage data.

12. Are you required to provide personal information?

You are not required to provide personal information, but it may affect our ability to provide services.

13. Access and correction

You may request access or correction at any time.

14. Further information

Please contact us if you have any questions.

This Privacy Policy was last updated in May 2026.